(b) whether it is also a fact that the Government are not going to hand over this sector to foreign companies and industrialists so that they earn profits;

(c) if so, the details thereof; and

(d) the number of indigenous/foreign companies which have participated in this sector, so far?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI TAPAN SIKDAR): (a) No, Sir. In fact the growth rate for Information Technology Industry and Communication is approximately 27% and 22% annually during the last five years.

(b) and (c) Foreign equity participation is permitted by the Government to enhance the growth of the sector as well as to provide the latest technology. The details are as follows:

Telecom Manufacturing sector—up to 100%

Telecom service sector—up to 49% except Voice Mail Service, Audio tax/Unified Messaging Service where it is permitted—up to 100%.

IT sector—up to 100%

(d) The number of Indigenous/foreign companies which have participated in this sector are as follows:

IT	163
Basic Telecom Services	06
Value Added Services	46
Internet Services	509

Telephone complaints in Jorbagh Exchange

782. DR. SWAMI SAKSHI MAHARAJ: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) the telephone complaints registered/received in respect of various faults in Jorbagh Exchange area in Delhi in January, 2002;

(b) the time taken in attending and rectification of faults in each case;

(c) whether there was delay in any case;

(d) if so, the reasons therefor; and

(e) the action taken to prevent recurrence thereof?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI TAPAN SIKDAR): (a) A total number of 11,278 complaints were registered/received in Jorbagh Exchange, New Delhi during the month of January, 2002.

(b) Average time spent on attending the faults during the month was 19.95 hours.

(c) Delay of more than 7 days was observed in 8 cases.

(d) The main reasons for delay were as under.

- Subscriber answering machine fault.
- Construction work at subscriber's premises.
- Conduct faulty at subscriber's premises.
- Number disconnected due to non payment of bills.

(e) Does not arise in view of (d) above.

Shifting of Telephones

783. DR. SWAMI SAKSHI JI MAHARAJ: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) the details of the applications for shifting of telephones from various exchanges to Jorbagh Exchange in Delhi received during January, 2002 indicating the date of receipt of each case in Jorbagh Exchange and the date of installation in each case;

(b) the reasons for delay, if any, in installation;

(c) the cases which were favoured and those superseded and discriminated against; and

(d) the action taken against those responsible for the delay?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI TAPAN SIKDAR): (a) During January, 2002, 36 cases for shifting to Jorbagh exchange were received as per details given in the enclosed statement. (*See* below)

(b) 13 cases were installed beyond norms due to reasons given in remarks column.

(c) Nil.

(d) Does not arise in view of (c) above.